



VIA GO QUICK START GUIDE

For Installer

This guide helps you install and use your product for the first time.

For more detailed information, go to www.True-Collaboration.com to download the latest manual or scan the QR code above.

STEP 1: Check What's in the Box

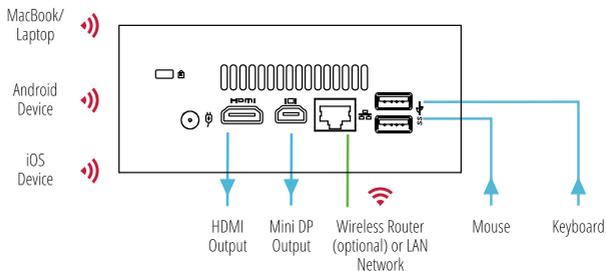
1. **VIA GO** Collaboration Device
2. Power supply (19V DC) with power cord
3. Quick Start Guide
4. Mini-DP to VGA

STEP 2: Install the VIA GO

Place the **VIA GO** on a table or mount in a rack with optional adapter RK-CONNECT PRO. Note that when using the built-in WiFi module, we recommend installing the **VIA GO** unit on a table, for better RF transmission.

STEP 3: Inputs and Outputs at a Glance

Always switch off the power on each device before connecting it to your **VIA GO**.



Always use Kramer high-performance cables for connecting AV equipment to the **VIA GO**.

STEP 4: Connect the Unit

- Connect keyboard and mouse
- Connect your display
- Connect a Local Area Network (LAN) cable for connection to your network or use Built-In WiFi
- Connect the power supply
- Turn on the device

STEP 5: Configure VIA GO

Open the **VIA GO** menu and click on Features, then on Settings.

Enter password: **supass**.

The Settings Menu tabs are:

- **LAN Settings** – Configure your network parameters and apply settings (DHCP is enabled by default)
- **System Controls** – Manage your display and audio settings, run control panel, select your language, etc.
- **WiFi (when using built-in WiFi capability)** – Setup your WiFi adapter as a secondary Access Point or attach your unit as a Client device to your main WiFi network

After settings are defined, click on reboot button to apply all settings.

For more details, read the Settings section in the user manual.



VIA GO QUICK START GUIDE

For User

STEP 1: Connect Your Device to the Proper Network

Connect your device to the same network used by Kramer **VIA GO** in the specific meeting room (either Wi-Fi or LAN).

STEP 2: Run or Download the Application

MAC or PC

1. Navigate to the embedded Web page of **VIA GO** by entering the Room Name of the VIA into your computer's browser.
2. Select **Run VIA** to execute the application only (intended for guests who will be using the VIA once) or select **Install VIA** to download the VIA application on your computer (intended for regular users of the VIA).



Welcome to VIA Collaboration Hub

Launch VIA to login and click Present to begin wireless presentation and collaboration

Run VIA

Install VIA

iOS /Android/Windows Phone

1. Download and install the free VIA App from Apple's App Store or Google's Play Store or Window Store. Use the QR code above.

STEP 3: Login

Room Name: [0.0.1.7]

Nick Name: [ave]

Room Name: Copy the room name as appears in the wallpaper (IP Address).

Nickname: Enter a name for your device.

Code: Enter a 4-digit code as it appears in the wallpaper (if enabled).

Login: Press Login to join the meeting.

STEP 4: Main Menu



Click on **Present** to put your screen up front and on **Participants** to see who else is connected

STEP 5: Features



Wireless Connection

Connect wirelessly with your own device



Mobile Mirroring

Show any content from your iOS or Android device on the main display



Full HD Video Streaming

Share uninterrupted full HD wireless video streaming (up to 1080p60) and photos

